



Comprehensive Subscribers Survey (CSS) for Irbid ROUs (Bani Obaid, Ramtha, Korah, Bani Kenanah, and North Shuneh –Irbid Governorate

CONTRACT NO. YWC- FARA- IV-3-2026

- 1- YWC Water Company (YW) invites all interested eligible bidders to bid for contract No. YWC – FARA-IV-3-2026 " Comprehensive Subscribers Survey (CSS) for “Irbid ROUs (Bani Obaid, Ramtha, Korah, Bani Kenanah, and North Shuneh –Irbid Governorate “ under the following conditions:
- 2- The Scope of Work as follow:

This project aims to collect accurate data and information about customers for water and wastewater in - Irbid ROUs (Bani Obaid, Ramtha, Korah, Bani Kenanah, and North Shuneh –Irbid Governorate- by:

 - a- Correct water meter/customer data and provide a list of meters that need to be relocated.
 - b- Identification of “un-located” or “lost” subscribers, and of cases of illegal water use or connections. Every suspected illegal-use case shall be delivered as a qualified evidence file conforming to the template in Annex F (system-generated timestamped photographs, GPS coordinates, and factual description, subscriber, and parcel references) usable by YWC in enforcement proceedings.
 - c- Optimising meter-reading routes: the deliverable is a set of route files per ROU, loadable into the X7 system in the exchange format defined in Annex D, assigning every active service point to a reading route, together with the corresponding route maps in the GIS.
 - d- Update the GIS and CIS databases to reflect the outcomes of the survey.
- 3- The nationality of the main consultant, Joint venture (JV) partners (number of members in a JV is limited to one only) and/or Sub consultant shall be according to US Government geographic code #937 (The United States, the recipient country, and developing countries other than advanced developing countries, but excluding any countries that are prohibited source).
- 4- Requirements for local (Jordanian) eligible bidders:
 - **local (Jordanian) eligible bidders:**
 - a- The eligible local bidders shall be a specialized engineering services firm classified by the Government Tenders Department (GTD) as a first grade (A) the field of water and wastewater.
 - b- Provide Company registration certificate and related legal and government document that illustrate the Company legal form and situation.

- c- Provide audited financial statements for the past Five years (2021, 2022, 2023, 2024, and 2025) with average turnover constriction not less than 1,500,000 JOD.
 - d- Provide a proven general experience of a minimum of (10) ten years in the water and wastewater field.
- 5- The proposals submitted by the bidders shall comprise of Three sealed envelopes marked as envelope No. 1 "Tender Security"," envelope No.2 ""Technical Proposal"," and envelope No.3 "Financial Proposal"," as the following:
- a- **Envelope (1)** - Tender Guarantee (Bid Security), with the value of **(17,000 JD) valid for 180 days** after the deadline for bid submission, issued by a Jordanian bank or by a foreign bank through a correspondent bank located in Jordan and shall be acceptable to the Employer.
 - b- **Envelope (2)** - Technical Proposal.
 - c- **Envelope (3)** - Financial Offer.
- 6- Interested eligible Bidders may obtain further information and inspect the bidding documents at the address noted below:

YWC Water Company,
King Hussein Street (formerly Baghdad Street)
P.O. Box 378
Irbid, Tel Fax: 00962-2-7246859

- 7- The document should be obtained by an authorized representative.
- 8- The Employer has the right to cancel the Tenders without bearing any financial or legal obligations.
- 9- The Employer will not be responsible for lost and/or undelivered documents sent by mail, Fax, or similar means.
- 10- The Employer reserves the right to accept or reject any offer and to annul the bid and cancel the procurement process at any time without incurring any liability to Bidders.
- 11- All information provided/submitted by the tenderers shall be accurate, correct, and duly certified.
- 12- The material in this tender should comply with Geographic Code 937 (US Government).
- 13- This tender is funded by US Government, and the items listed in this tender are subject to zero sales taxes.

14- Schedule of events

Event	Date and time	Notes
1. Purchasing start date	28/10/2026 (9:00 a.m. - 2:00 p.m.)	A complete set of the Bidding Documents can be purchased at the same address for the non-refundable fee of (300) JOD.
2. Last date to submit Inquiries	15/11/2026	Inquiries related to the tender documents shall be sent to YWC Water Company, Tenders, and Procurement Director (Eng. Bassam Jarboo) via Fax, preferably by email mentioned below or to the address mentioned above : bassam_jarboo@yw.com.jo abdelhadi_bataineh@yw.com.jo
3. Replies to inquiries	19/11/2026	
4. Purchasing End date	25/11/2026	
5. Deadline for submitting bids	30/11/2026 At 12:00 p.m.	

YW General Manager
Mr.. Ghislain Juvanon