

Ref: Date: الرقم: ٣٠٤٣/١٤٧ التاريخ: ٢٠٢٦/٥/٧

السادة المناقصين

الموضوع: عطاء رقم (O-T- S-2026-078)
شراء رخص برامج الحماية لأمن المعلومات وشبكة الحاسوب

- ارفق طيه الملحق رقم (1) للعطاء اعلاه ويعتبر هذا الملحق جزءاً لا يتجزأ من وثائق العطاء للتقيد به والعمل بمضمونه.

- Appendix :- XDR Tender Inquiries

Point 1	Solution must ingest and normalize telemetry from endpoint, identity, network, and cloud sources.
Q1	please advise if we need to propose an identity sensor network sensor and cloud sensor, if yes kindly advise on the number of users, network throughput for (north-south and east-west) and cloud assets, if these telemetry are already being collected please advise on the estimated volume in GB per day to be ingested to the XDR platform.
Answer:	Answer: if we decided to proceed with third party telemetry ingestion, the solution should be able to do so. These data are estimated around 30GB per day
Point 2	Solution must detect threats across managed, unmanaged, and remote assets.
Q2	Please elaborate more on the unmanaged assets and remote assets, as the XDR sensor must be installed to provide the required detection and response on managed devices, unmanaged devices threat detection can be done through different technologies.
Answer:	If supported, mention your capabilities on identifying unmanaged assets and your approach on protecting them.
Point 3	Solution must support configurable data retention with extended retention options.
Q3	Please advise about the required retention period, and if it should be proposed now or it's only for future expansion For the required 500 license, please provide how many workstations with OS type in the scope, and the number and OS of servers in the scope.
Answer:	Mention your default retention period for raw logs and Alerts within your base license and if it could be extended or not and to what extent.

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Point 4 Solution must ingest and normalize telemetry from endpoint, identity, network, and cloud sources.

Q4

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 5 Solution must provide behavioral analytics across endpoint, identity, network, and cloud telemetry.

Q5

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 6 Solution must natively detect user-based threats, such as lateral movement using identity-aware analytics.

Q6

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 7 Solution must be able to collect detailed telemetry including process, file, registry, network, user activity, etc.

Q7

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 8 Point 8: Solution must provide a unified timeline view across endpoint, network, identity, and cloud events

Q8

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*



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Point 9 Solution must orchestrate and automate response actions across endpoint, network, emails and identity controls

Q9

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 10 Solution must optionally provide 24/7 managed detection and response (MDR) services

Q10

Our solution is capable to cover this feature, however we need to include add-on license, and shall we propose it in our primary offer or as optional? as the required BOQ in the tender is only 500 XDR license;

Answer: *Please provide 500 license XDR in primary offer and any add-on licenses as optional.*

Point 11 Point 11: For the required 500 license, Please provide how many workstations with OS type in the scope, and the number and OS of servers in the scope

The total number of required licenses is 500, with the flexibility to increase based on available budget.

• **Workstations:**

A total of 450 licenses for endpoint devices running the following operating systems:

Windows 7, Windows 10, and Windows 11.

Answer: • **Servers:**

A total of 50 licenses for servers running the following operating systems:

Windows Server (2012 through 2025) and Linux distributions, including Red Hat and Oracle Linux.

• *The proposed solution should support all the above environments and allow for future scalability as needed.*

- الالتزام بموعد ايداع العروض المحدد في دعوة العطاء (الساعة الثانية عشرة ظهرا - يوم الاثنين تاريخ 2026/5/11).

واقبلوا الاحترام

مدير عام شركة مياه اليرموك
المهندس محمد سالم العمائرة

المهندس بسام محمد جريوع
مدير مديرية العطاءات والمشتريات
شركة مياه اليرموك

نسخة الـ:

✓ مدير مديرية العطاءات والمشتريات.
✓ مدير مديرية تكنولوجيا المعلومات
✓ هنادي الدرابسه/ مديرية العطاءات والمشتريات

Yarmouk Water Company

Irbid - Baghdad St. - P.O.Box 378,Irbid 21110Jordan

Tel : +962 2 727 5477-Fax : +962 2 7270707

Website : www.yw.com.jo Email : info@yw.com.jo

شركة مياه اليرموك

إربد - شارع بغداد - ص-ب: ٣٧٨ إربد ٢١١١٠ الأردن

هاتف : +962 2 7275477 - فاكس : +962 2 7270707

الموقع الالكتروني : www.yw.com.jo البريد الالكتروني : info@yw.com.jo